

SYANDAN
— AVIATION —

Da Dham Yatra

By Helicopter



Kedarnath



Badrinath



About Us

At Syandan Aviation, we specialize in luxury helicopter charter services for the sacred Do Dham, Char Dham Yatra and other religious pilgrimages across India. As pioneers in aerial pilgrimage services, we provide seamless helicopter journeys to Yamunotri, Gangotri, Kedarnath, Badrinath, Vrindavan, and Krishna Janmabhoomi, allowing devotees to experience these divine destinations with unparalleled convenience. Each journey is tailored to your specific requirements. Beyond religious pilgrimages, we extend our expertise to government charters, aerial geophysical surveys, and exclusive private travel.

Our Sacred Journey Experience

The Do Dham Yatra, covering Kedarnath and Badrinath, is one of the most revered pilgrimages in Hinduism. Located in Uttarakhand, also known as "Dev Bhoomi" (Land of Gods), these sacred sites attract thousands of devotees every year between May and October. For those seeking a convenient and time-efficient way to embark on this spiritual journey, our helicopter services provide the perfect solution. This mode of travel is especially beneficial for individuals with health concerns or limited time, ensuring a swift, safe, and comfortable visit to these divine destinations.



Yatra Highlights

- **Day 1:** Embark on a spiritually enriching Kedarnath-Badrinath yatra by arriving in Dehradun and settling into your hotel. At 19:00, attend an essential briefing session for complete information about your upcoming journey.
- **Day 2:** Early in the morning, begin your spiritual journey with a morning helicopter flight from Sahastradhara helipad to Shri Kedarnath ji Dham, home to one of the 12 revered Jyotirlingas. Experience a peaceful and divine darshan in this majestic temple set against the stunning backdrop of the Himalayan peaks at 11,755ft.
- **Day 3:** After breakfast, fly to Shri Badrinath Dham, the sacred abode of Lord Vishnu. Witness the temple's magnificent architecture and offer prayers at this revered site. A clearer version: "If time permits, visit Mana Village, the last Indian settlement near the Indo-Tibetan border, and explore its mythological sites
- **Day 4:** Return to Dehradun Conclude your sacred Do Dham Yatra with a final helicopter journey back to Sahastradhara Helipad, Dehradun. Upon arrival, we provide a complimentary drop-off service to the airport or railway station for your onward journey. Depart with divine blessings, unforgettable memories, and a heart filled with spiritual fulfillment.

Yatra Highlights

- Helicopter ride from Dehradun (Sahastradhara Helipad) to Kedarnath & Badrinath and back.
- Hotel accommodation in Dehradun on the arrival day, allowing you to relax and prepare for your spiritual journey. Dinner & breakfast included.
- Accommodation at the best available properties near Kedarnath & Badrinath for 2 nights (1 night at each Dham), with all three meals included.
- Airport and hotel transfers in Dehradun.
- VIP Darshan assistance at Kedarnath & Badrinath for a seamless and spiritually enriching experience.
- Local transportation at both Dham, where required, will be provided in Toyota Innova cars or a similar available vehicle.
- Taxes and other government levies.

DAY 01**DEHRADUN**

- ▶ Guests should arrive in Dehradun on the first day, our main base (starting and ending point) for the Do Dham Yatra by Helicopter.
- ▶ Guests will be picked up from Dehradun Airport or Railway station by car according to their arrival timings and transferred to the Hotel arranged by Syandan Aviation. Your Hotel stay is inclusive of dinner and breakfast so you can relax and prepare for the spiritual journey ahead.
- ▶ In the evening there will be a briefing (mandatory to attend) by our Dehradun team at the Hotel, which will be conducted at around 19:00 hrs. Guests will be provided with important details to prepare for the upcoming journeys along with flight timings.
- ▶ Guests will be provided with duffel bags to pack essential items for the duration of the yatra. A maximum of 5kg/per person will be permitted.
- ▶ Facility will be provided on a complimentary basis to store your extra luggage at the hotel's baggage storage facility, which can be picked up by you at the end of the trip.

Note: Each person's body weight will be measured during the tour briefing.



DAY 02

KEDARNATH DHAM

- This is the starting day of the Do Dham Yatra. Guests will check out from the hotel at 5:00 AM after an early breakfast. Our team will pick you up by vehicle from the hotel and transport you to Sahastradhara Helidrome, where the departure process will begin (the exact timing for pickup and transfer will be communicated during the briefing session).
- After a brief pre-flight briefing, guests will board their helicopters for the onward journey.
- Arrival at Phata/Sersi, which will be the hotel base for the guests.
- Guests will be ferried to Kedarnath Dham for Darshan in a shuttle service flight which is approximately 7 to 10 minutes.
- Guests might be ferried in different shuttle service flights, to adjust for the maximum weight carrying capacity of the aircraft at high-altitude destinations such as Kedarnath.
- Approximate time taken for Kedarnath Temple Darshan is 2 to 4 hours.
- Exploring Kedarnath:
 - Shankaracharya Samadhi & Memorial: A must-visit site, the recently renovated samadhi of Adi Shankaracharya now serves as a dedicated memorial honoring the great saint.

Note: The mentioned timings are subject to adjustment based on operational requirements and weather conditions.



DAY 03 BADRINATH DHAM

- After breakfast, guests will check out from the hotel by 07:30 am and make their way to the Helipad for departure at 08:00 AM.
- Either before or after lunch, our team will take the guests for Darshan to Badrinath Temple by car.
- Exploring Badrinath:
 - Mana Village – The Last Village of India
 - Following darshan, guests are encouraged to visit Mana Village, the last inhabited village of India, and Bhim Pul known for its mythological and cultural importance. It is believed that Maharishi Ved Vyas composed the Mahabharata with the help of Lord Ganesha in a small cave here, now known as Vyas Gufa (Vyas Cave).
- Aarti/Special Pooja at Badrinath Temple, can be arranged at an additional direct payment basis with extra vehicle charges.

Note: The mentioned timings are subject to adjustment based on operational requirements and weather conditions.



DAY 04 RETURN TO DEHRADUN

- ▶ After breakfast, Guests will check out from the hotel by 08:00 am and make their way to the Badrinath Helipad for departure at 08:30 AM.
- ▶ On arrival in Dehradun, our team will receive the guests and arrange to drop them at the airport or railway station for their onward journey.

Note: The mentioned timings are subject to adjustment based on operational requirements and weather conditions.



Guidelines for guests

- ▶ Syandan Aviation reserves the right to change/postpone the timings of flying during the tour briefing or one day prior due to weather/force majeure or operational reasons.
- ▶ Guests must submit their correct weights at the time of booking. Submitting incorrect weights may lead to guests being debarred from boarding without any refunds.
- ▶ Baggage Allowance: Only one baggage (duffel bag provided by Syandan Aviation on the day of arrival) weighing a maximum of 5 kg is allowed per passenger. It is not permitted to carry suitcases or big travel bags in the helicopter. The 5 kg baggage limit must be maintained throughout the journey, and the luggage weight would be checked at all the Dhams. If the excess baggage exceeds permissible limits, it will be offloaded and not transported further. Guests are advised to pack thoughtfully to avoid any inconvenience.
- ▶ Guests arrival/departure details must be provided at the time of booking so that we can smoothly operate the tour.
- ▶ Guests should book Dehradun arrival flights, reaching after 03:00 pm. Similarly, for departure, Guests are advised to book flights/trains departing after 05:00 pm from Dehradun. Due to weather/operational reasons, there might be a delay in returning to Dehradun from the last Dham.
- ▶ VIP Darshans are subject to the orders issued by the temple authorities and the state government. Sometimes administration does not allow Guests inside the sanctum sanctorum for puja and darshans are done from outside the temple entrance.
- ▶ In view of our helicopters' weight-carrying capacity, Syandan Aviation reserves the right to shuffle Guests between helicopters to manage the right weight for safe flying in the hills. Therefore, Guests travelling together may not be accommodated in the same helicopter flight.
- ▶ Kedarnath shuttle service: Guests will be ferried to Kedarnath ji in a shuttle service flight and it is likely that Guests travelling together may not be accommodated on the same flight.
- ▶ Any sudden increase in taxes/levy by the state government or the temple authorities will be borne by the Guests.
- ▶ Guests will have to do Yatra Registration on their own prior to the travel. In cases where the booking is made through a travel agency, the agency will be responsible for completing the online registration on behalf of the Guests.
- ▶ Comfortable clothing such as tracksuits or Kurtas are advised on the tour. As for shoes, one should carry sports or trekking shoes.
- ▶ Syandan Aviation will have representatives at all the Dhams for assistance.

- ▶ Toddlers up to 2 years may travel with one or both parents. Their weight will be added to the accompanying parent(s) or group's total weight, which must remain within the permissible limit. Children above 2 years are counted as individuals. For verification of the age of the child, an ID proof/birth certificate of the child must be carried.
- ▶ Any donations, tips, Pitthu, extra porter charges shall be borne by the Guests.
- ▶ Airport/railway station transfer shall be provided on arrival and departure days. Only 1 transfer would be provided for each side. On the arrival day, it could either be Airport/railway station to hotel or hotel to hotel transfer.
- ▶ Network connectivity at Badrinath is very poor. BSNL, Airtel & Jio are the main telecom services, that work in these regions.
- ▶ Temple Timings: The opening and closing timings of the Dhams often change every season. Our team carefully plans and schedules the flights for each group in accordance with the temple timings to ensure a smooth and well-coordinated pilgrimage experience.
- ▶ All temples in Do Dham sector are located at high altitudes, therefore Guests are advised to carry medication after consulting their doctor before travelling. Also, they are advised to carry warm clothing since the temperature can drop drastically during evenings & nights. Kedarnath Temple is at an altitude of more than 11,500 feet, so there may be a slight change in oxygen levels, Guests are advised to walk at a slow and steady pace upon arrival at the Kedarnath helipad.
- ▶ Senior citizens and people with medical issues are hereby advised to kindly get a medical check-up done before commencing the yatra. Medical report/certificate is required to be submitted at the time of booking and must be carried with a passenger that has any medical ailment.

Terms and conditions

▶ COVID TRAVEL GUIDELINES

COVID protocols if enforced by the authorities must be adhered by the Guests as per the effective mandate of the government otherwise boarding shall be denied to the Guests without a refund.

▶ SEATING CAPACITY

The seating capacity of our helicopter is 6 Guests.

▶ HELICOPTER WEIGHT LIMITATION

The maximum weight capacity of the helicopter is 450 kg (including baggage weight). Guests are taken on board depending on the load and temperature conditions, and the pilot's call in this regard will be final. Hence, Guests are required to provide us with their exact body weights at the time of booking.

▶ OVERWEIGHT CHARGES

Overweight charges are applicable at INR 2,500/kg if permitted. This will be

chargeable to Guests weighing above 75 kg. Excess weight will be calculated on the total excess weight above the total permissible weight of your group members combined, i.e., permissible weight = 75 Kg x (No. of Pax in the group).

► **PENALTY ON SUBMISSION OF INCORRECT WEIGHT**

If a discrepancy is found in a passenger's declared weight at the time of weighing, a penalty of INR 20,000 will be imposed, along with overweight charges as per the overweight criteria. Guests will be accepted onboard, subject to the aircraft's permissible weight carrying capacity.

Guests are strictly advised to provide accurate weight details to avoid this penalty.

Please Note: While submitting the body weights, please ensure that you submit your final weight after adding the extra weight of your clothes and shoes and round off the decimal points to the higher side. For example, if your weight with shoes and clothes on is 74.2 kg, then it should be rounded off to 75kg.

Exceedance of helicopter weight carrying capacity due to overweight guests will result in the debarking of overweight guests and cancellation of their trip without any refund.

► **ARRIVAL DATE**

Our Do Dham 3N/4D tours are booked flying-date-wise, which is day 02 of the tour. Guests must report to Dehradun one day before the flying date.

► **BAD WEATHER & FORCE MAJEURE DISCLAIMER**

Helicopter flights in hilly terrain are contingent upon unpredictable factors such as adverse weather conditions and various Force Majeure events. These include delayed Air Traffic Clearances/Permissions, VVIP movements, valley flying by the Indian Air Force (NOTAM), sudden technical issues in the aircraft, illness of the flying crew, or delayed reporting of passengers at the helipads, among other unforeseen circumstances. Passengers are advised to be ready to encounter any unexpected events and inconveniences that may arise in such situations.

AADHAR Card copies are to be shared by all Indian Guests and passports with valid visa copies in case of foreign nationals.

► **HOTELS:**

DEHRADUN: Fairfield by Marriott Dehradun or Similar

Phata: Kedar Wonderland Heli Resort or Similar

BADRINATH: Vijay Lords Centric or Similar

- Any additional services availed at hotels beyond our package offerings, such as extra meals, mini-bar usage, laundry, room service, spa treatments, or any other personal expenses, will be charged directly to the client.
- Hotels are subject to sudden change due to unforeseen events.
- Rooms are booked on a double-sharing basis only.
- A separate single occupancy room, will be extra chargeable at INR 50,000/person (tax inclusive) and based on availability.
- Hotels at the Dhams are non-star category. However, we have carefully selected the most comfortable properties for our tours.

We advise our Guests to keep one additional day at hand at the end of the tour, over

over and above the 3N/4D period, to avoid missing their return flights to safeguard against delays caused by bad weather or force majeure reasons.

▶ **ADD-ON SERVICES**

Additional services which are not mentioned in our inclusions will be extra chargeable, and the same must be confirmed to us at the time of booking.

▶ **MEDICAL EMERGENCIES**

Syandan Aviation will not be liable for any medical emergency on the ground. Guests are hereby advised to kindly get a medical check-up done before commencing the Yatra.

A medical report/certificate is required to be submitted at the time of booking and carried with the passenger in case of any medical ailment or condition. If a medical evacuation by helicopter is needed, it will be chargeable at INR 2,20,000/Hr + UCADA royalty & landing charges + GST.

▶ **CARRIAGE BY AIR ACT, 1972**

The carriage is subject to Syandan Aviation regulations relating to the conditions of Non- International Carriage (Passenger and Baggage) framed in accordance with The Carriage by Air Act, 1972 and Notification regarding the application of the carriage which is non- international. The liability of the company for damage sustained in the event of the death or wounding of a passenger or any other bodily injury suffered by the passenger or by his registered baggage during the course of carriage by air will be governed by the provisions of sections 4,5,6 and the rules contained in the second Schedule of Carriage by Air Act 1972 with certain exceptions, adaptations, modifications, etc as notified in the Govt. of India, Ministry of Civil Aviation Notification and as amended from time to time.

Syandan Aviation reserves the right to deny boarding to Guests, who provide wrong information, or are unruly, abusive, intoxicated, sick, mentally unfit or are deemed to be unsafe to fly upon assessment by the pilot. No refund shall be done to such passenger(s).

Our Helicopter Tours are not available for the following VIPs:

- Speaker Lok Sabha
- Dy. Chairperson Rajya Sabha
- Central Ministers of Cabinet Rank
- C J I Supreme Court
- Governors of State
- Chief Ministers of State
- State Ministers of Cabinet Rank
- SPG Protectees – Z category only.

► **PAYMENT TERMS:**

- We accept payments via bank transfers, cheques, cash, UPI and card machine.
- The booking is to be done in advance with a deposit of 50% of the total amount.
- Balance payment will be taken 28 days prior to the date of arrival at Dehradun.
- Guests will not be permitted to board or commence the tour unless full and final payment has been made.
- Payments via credit/debit card machine will incur 3.5% extra charge.
- Payment via American Express / Foreign cards will incur 4.5% extra charge.

► **CANCELLATIONS POLICY:**

If Guests cancel their booking, following cancellation charges will be applicable:

More than 28 days prior to travel date	30% of total tour cost
Between 15 and 28 days prior to the travel date.	50% of total tour cost
14 Days or less prior to travel date	No Refund
No Show	No Refund
After commencement of the tour	No Refund

► **FORCE MAJEURE & BAD WEATHER REFUNDS:**

Basis of Refund:

TOUR COST: 25% of total tour cost for each unutilized travel sector (Dham), minus INR 35,000 per person toward the flight preparation & ground arrangement charges which is equal to 20,000 per sector per person.

ADDITIONAL SERVICES: Deduction of any additional services provided at any of the Dhams during the tour of the passengers will be deducted over & above the refundable Tour Cost.

Refund against any unutilized service will not be calculated separately and added to the refundable amount.

If flying is not possible due to bad weather at Dehradun, then 12 % will be deducted and balance will be refunded to guest.

COVID-19 Lockdowns, or any National/State Emergency:

In case Guests test COVID positive before the travel, or the Yatra gets called off by the government, or any National or State emergency is imposed, there will be no refunds applicable.

However, Guests will be provided a Credit Voucher by Syandan Aviation against the advance paid, which will be valid for one year. It can be utilized against any of our helicopter tours or charter services by the Guests or any of their friends/relatives.

► **BAD WEATHER & FORCE MAJEURE POLICIES:**

- Where bad weather, technical snags, or any force majeure reason beyond Syandan Aviation's control results in the cancellation of the flight or a delay, Syandan Aviation will not be liable in any way for the cancelled or delayed flight. However, a refund will be given to clients as per our refund policy. Any kind of inconvenience caused because of the cancellation of flights is beyond the control of the operator. No compensation or reimbursement for accommodation, transportation, meals, or any other extra travel expenses done by the Guests shall be offered in the event of cancellation of a flight.

- In case tour departure does not take place from Dehradun on Day One due to above reasons, tour will be considered as cancelled and full refund as per our policies will be made.
- If the Guests would like to consider taking the tour on the next available date, a fresh booking can be made for the same. Our team will propose the available options to the Guests. The balance/unutilized amount against the previous booking can be adjusted against the fresh booking and any extra costs accruing, will have to be borne by the Guests.
- In case the tour departs from Dehradun as per schedule but gets disrupted, while the tour is ongoing, our team will propose a possible revised itinerary within the scheduled package days, but without any extension of days. No refunds will be applicable in this case.
- Any extension, proposed by the Guests in the package will only be considered at an extra cost and subject to operational viability.
- If flying does not take place for 03 straight days, a full refund as per our policies will be made.
- New Do Dham passenger(s) scheduled for departure from Dehradun on any respective travel date shall be above in the priority, over the back-log passenger(s) of previous days(s).
- In case of a passenger being stuck at Kedarnath top due to bad weather or Force Majeure, the accommodation charges at Kedarnath top will be borne by the passenger directly.

► **KEDARNATH BAD WEATHER DISCLAIMER:**

It is highly common for bad weather to prevent helicopter-flying in the Kedar Valley connecting Kedarnath Shrine. Due to this, Guests may get stranded at Kedarnath top and may have to spend the night at the Kedarnath top.

In such condition, our team will try to arrange rooms at the guest houses available at Kedarnath top. These rooms will be booked on an ad-hoc basis subject to availability, and the accommodation charges will be borne directly by the guests. Additionally, no refund for the pre-booked accommodation at Phata/Sersi will be applicable under such circumstances.

Please note that the guest houses at Kedarnath top are very basic, often lacking standard amenities like hot water, clean beds, and proper hygiene. And, unfortunately, due to the extremely high demand of rooms, the cost of accommodation at Kedarnath tends to be unfairly high compared to the quality of services offered. Guests are advised to be prepared for such contingencies.

Additional night halt charges will be payable by the Guests to hotels on direct payment basis if they get stuck for additional nights due to bad weather/force majeure reasons over and above the 3N/4D period.

If Guests require extra helicopter flying at the end of their tour, the same will be chargeable at INR 2,20,000/Hr + UCADA royalty & landing charges + GST.

While the tour is ongoing, if any group demands to cancel their tour mid-way, the arrangement of transportation will be done by Syandan Aviation, however, cost for the same will be borne by the Guests on direct payment basis.

Any increase in government levies or taxes, after the confirmation of booking, will be extra chargeable to the Guests. Payment against the same will have to be done before the commencement of the tour.

DISPUTES

Disputes as to the legality, interpretation, application or performance of service or any of its terms and conditions shall be governed by the laws of Delhi Jurisdiction.

Bookings will be taken, considering there is acceptance of the above-mentioned terms and conditions by the Guests.



SYANDAN

— AVIATION —



Apex Tower 4th Floor Part 1, Sector A, Vasant Kunj,
New Delhi



+91 88266 94905 | +91 87960 57771



sales@syandanaviation.com



www.syandanaviation.com

